

**PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Applicants:</b>	Chang, et al.	<b>Examiner:</b>	Jeanty, Romain
<b>Serial No:</b>	10/617,965	<b>Group:</b>	3623
<b>Filed:</b>	July 11, 2003	<b>Docket:</b>	YOR920030197US1 (8728-627)
<b>For:</b>	<b>SYSTEMS AND METHODS FOR MONITORING AND CONTROLLING BUSINESS LEVEL SERVICE LEVEL AGREEMENTS</b>		

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**RESPONSE UNDER 37 U.S.C. 1.116**

Examiner:

This paper is in response to the Advisory Action dated July 6, 2007. Please consider the following remarks.